**Category: Scripted or quick reply Chabot’s.**

**Description**

Chabot’s are programs that use instant messengers as an interface for performing tasks. A Chabot can be used as an additional service or an element of marketing. Over the past years, the use of Chabot’s for business has become a popular and frequent occurrence. Chabot’s for business can be used to automate routine operations for clients or managers.

For example, Chabot’s can automate call centres and offload operators. The base of answers to standard questions is laid when Chabot’s creating. Part of the issues of subscribers can be resolved using the Chabot. In more complex cases, subscriber calls are redirected to the call centre operators.

**Benefits of Chabot’s**

Chabot gives numerous benefits for the companies and customers. Here I have listed some of them.

1. Customer service will be available 24/7
2. Offers seamless live communication
3. It saves time and money
4. Help grow your business
5. More targeted marketing
6. Reduces human interactions with customers
7. Makes smoother customer journey
8. Reduces stress for the customers
9. Eliminates time consuming tasks

**Features**

1. Chat with Chabot by 24/7.
2. Insert new query with reply for bot
3. Update query with reply for bot
4. Delete query for bot which does not suggest to end user.
5. View all chat history by end user
6. View chat history by between custom dates
7. Provide suggestion to end user which makes chat experience more comfortable.

**Technologies used**

* frontend - HTML5,CSS3,JavaScript,Bootstrap 5
* Backend scripting - PHP 7
* Database - MySQL(maria DB)
* Software’s - vscode,xampp server,chrome,edge etc. browser